

In Predice we trust !

Consent, Security and user rights on Prédice

- Prédice is a digital service dedicated to health in Hauts-de-France. To be used by you and all healthcare professionals.
To improve your health and insure you receive the highest quality of care.
Supported by Agence Régionale de Santé : the « Regional Health Agency » who is responsible for applying health public policy in the region.
- Free-of-charge service

Actively involved in your own health with Prédice

Before using Prédice, I read this notice and express my consent if necessary.

- **With « Dossier de coordination », I can :**

Easily find all my health events and documents

Post useful documents

Choose the professionals with whom I want to share informations

- The professionals are able to :

Insure healthcare coordination with a quick access to the good piece of information, easily exchange with other professionals and provide remote support.

- **With « Télésanté », I can :**

Have access to teleconsultation (« téléconsultation »), remote care with a pharmacist (« télésoin ») or a medico-social accompagnement (« visio sécurisée »)

And my physician can ask other professionals for an expertise (« téléexpertise »)

- **With « e-RDV », I can :**

Schedule an online appointment

Practically, what can I find while opening my « Dossier de coordination » ?

Hospitals can push documents on an interim basis. In accordance with French legislation, nobody can see those documents except the professionals in the hospital involved in the process of my treatment.

Why collecting data in Prédice ?

What kind of data ? My identity and my contact information (if necessary of my relatives as well), my health data, my login data

- To make sure I'm the right person
- To exchange with professionals the important information required for my healthcare
- To make sure the services work well and to be able to identify any fraudulent access

Prédice is powered by public policy : any data can not be used for commercial issues or sold.

How Prédice takes care of my data ?

Prédice respects the highest security requirements so that it can insure security of my personal data, confidentiality of my personal life and professional secrecy.

My personal data is securely stored by a company certified able to store personal health data by the French Ministry of Health (« certification HDS »).

Who can see my data ?

Only professionals who are involved in my healthcare :

- Profesionnals I give autorisation to ;
- Hospitals or medical structures helping me ;

When connected to my Prédice account, I can :

- ask to know who have had access to my data ;
- authorize or limitate access to my data (in accordance with the legislation)

I can find more information on predice.fr

What kind of consent am I required to give ?

I have to give my consent for :

- each teleconsultation, « télésoin », « téléexpertise » (collected by the profesionnal)
- opening my « Dossier de coordination » : either on predice.fr or collected by a profesionnal

In each case, consent means any freely given, specific, informed and unambiguous indication of the data. My consent is valid until I withdraw it.

How to exercise my rights ?

In accordance with legislation, I can write to dpo@esante-hdf.fr for :

- accessing to my data and correct it if necessary ;
- asking to know by whom my data has been used and have had access to it ;
- withdrawing my consent and deleting my data (temporally or definitely) ;
- suspending the use of my data while asking for the above rights ;

 **Find Prédice on** www.predice.fr